

# IDEC Quality Standard: IDEC品質基準

## Preface

”IDEC Quality Standard”は、私たちが「One IDEC」として品質への責任と使命を積極的に果たすための基準です。多様な文化・価値観を持つ私たちは、全員が品質に対して主体的に取り組むことで、最高品質の製品やサービスをグローバル市場に向けて提供し続けます。

## Quality Statement

私たちは、創業以来ものづくりを通して社会に貢献するため、人と機械の最適環境の創造をMissionとして、様々な製品やサービスを市場に送り出してきました。「製品の価値を品質におく」ことを私たちの不変の信念とし、人材育成と自己研鑽を進めることで、常に品質を追求する姿勢を未来にも受け継いでいきます。

### **Quality First: Striving for Top Quality(品質第一: 最高品質を目指して)**

私たちは、品質に対し責任を持って取り組み、決して品質には妥協しません。

### **Promoting "ANSHIN and SAFETY" globally together with well-being (Well-beingと共に安心・安全を世界に)**

私たちの製品やサービスは、日常の身近なシーンや多くの産業界で使用されています。今後も信頼性の高い製品を継続して世界に提供し、人々のウェルビーイング向上のため、より安心、安全な社会の実現に貢献します。

### **Always working with Our Customers(お客様とともに)**

私たちは信頼されるパートナーとして、製品やサービス、そしてさまざまな活動を通じて、お客様の満足度を高めるため誠実に向き合います。そして、お客様目線で革新的なソリューションを提案し、新たな価値と未来を創出します。

### **Quality Management System (QMS): Building a More Efficient System (QMS: 効率的な仕組み作り)**

最高品質の製品やサービスを提供するために、効果を最大限に発揮できる品質マネジメントシステムを構築し、継続的に改善します。一人ひとりがその仕組みに沿って行動し、企画開発からアフターサービスまでの各プロセスで責任を果たします。

### **Pride in Industry-Leading Technology(業界をリードする技術への誇り)**

世界のお客様や社会のため、業界に先んじて培ってきたコア技術で製品やサービスを実現し、国際標準化も推進しています。そして、さらなる革新的な技術を実現するため自らの能力向上に取り組み続けます。

# IDEC Quality Standard

## Preface

The "IDEC Quality Standard" is the basic policy that guides us, as "One IDEC," as we pursue our commitment and mission to ensure the quality of our products and services. All of us with their diverse cultures and values, we strive to always provide the highest quality products and services to global markets.

## Quality Statement

Since its founding, IDEC—with the mission of creating an optimal environment for human and machines— has offered a wide variety of products and services that contribute to society through the application of high-quality control systems and improvement activities. With the uncompromising belief that the true value of products lies in their quality, while at the same time improving and growing resources that benefit us, we will continue to pursue the highest levels of quality and pass on that philosophy as we move into the future.

### Quality First: Striving for Top Quality

We will never compromise on quality and we are committed to pursuing the highest level of quality.

### Promoting "ANSHIN and SAFETY" globally together with well-being

Our products and services are used daily in many familiar contexts and various types of industries. To enhance human well-being, we will continue to offer exceptionally reliable products globally to realize a safer and more secure society.

\*ANSHIN: a sense of trust and assurance without any fear or stress

### Always working with Our Customers

As a trusted partner, we work sincerely with customers to fulfill their requirements using our products, services and various activities. To that end, we will propose innovative solutions from the customers' perspective to create new value and future possibilities.

### Quality Management System (QMS): Building a More Efficient System

To provide products and services of the highest quality, we create and continuously improve our Quality Management System to maximize effects. Each individual employee acts in accordance with the system and fulfills her/his responsibilities in the process, from planning and development to after-sales service.

### Pride in Industry-Leading Technology

For our customers and society globally, we leverage our core technologies to develop industry-first products and services as well as to promote international standardization activities. We will continue to work on enhancing our own skills and capabilities to achieve further technological innovations and standardization.